1. Online Payments & Refunds

All amounts on our website are expressed and processed in Australian Dollars (AUD). CAANSW do not offer refunds for payments made online via the CAANSW website under any circumstances.

You may submit payments online for membership, conference registration and professional development activities ("Payment/s"). Online submission of a Payment does not automatically entitle the person to the service to which the payment relates. This is not achieved until CAANSW acknowledges acceptance of your Payment and associated application and notifies you of this in writing. Acceptance is at the sole discretion of CAANSW.

2. Your Password and Account

You are responsible for maintaining the confidentiality of your password and account details.

3. Termination of Membership and/or Services

CAANSW reserve the right to terminate the membership and/or availability of any services provided by CAANSW to any person who breaches these Conditions of Use.

4. Intellectual Property Rights

Any trademarks, trade names or logos displayed on this site are the property of their respective owners and must not be used in any manner without the prior written consent of the owner. You should assume that all of the content made available to you through this Service is owned by third parties and is protected by copyright or other proprietary rights.

5. Materials and Content Not Permitted on this Service

Any data or material submitted by you to the Service is subject to our review. CAANSW reserve the right at our absolute discretion to refuse to display and to remove data and other material from the Service deemed to be objectionable by us or considered by us contrary to applicable laws. Without limiting the above in any way, you are not permitted to:-

- post, upload, email or transmit to the Service any material the content of which is, or CAANSW believe is offensive, illegal, defamatory, abusive, obscene, upsetting, menacing, threatening, harassing, pornographic, of an adult or sexual nature, in any way unsuitable for persons under the age of 18 years, or copyrighted without the express permission of the owner or which infringes the intellectual property rights of any person;
- engage in any activities in such a manner as to expose us, or any other third person who is involved in making the Service, to liability or adversely affecting the name, reputation or business or us or any such third person;
- do any act that may damage or interfere with the Service network or systems or cause the quality of the Service to be impaired;
- commit a crime or in the course of committing a crime or for an unlawful purpose to do any act that may damage the network or systems or cause the quality of the Service to be impaired.

6. Privacy

CAANSW respects your privacy and is committed to protecting your personal information. This Service may collect your personal information where such is input by you, including your name, address and email address. CAANSW is bound by and complies with the Australian Privacy Act and Australia's National Privacy Principles. We use your personal information for the purpose of processing online applications made by you and providing services to members and institutions. The provision by you of personal information to CAANSW amounts to consent to the use of that personal information for the purpose for which it was provided. Other than described above, CAANSW will not use, sell or disclose your personal information without your consent. Where this
website contains links to or from other websites, CAANSW will not be responsible for the privacy practices of the operators of those other websites ("third party sites"). You should check the privacy practices of those third party sites. Links to and from this website to any of those third party sites does not amount to an endorsement by CAANSW of any of those other websites or their content. CAANSW holds all personal information securely. Access to your personal information is restricted to CAANSW personnel who need the personal information to carry out a CAANSW function or service.

7. Internet Security

When submitting payments online to CAANSW, your financial details are passed through a secure server using the latest 128-bit SSL (secure sockets layer) encryption technology. 128-bit SSL encryption is approximated to take at least one trillion years to break, and is the industry standard. If you have any questions regarding our security policy, please contact our administration officer at admin@caa.nsw.edu.au

8. Customer Service

CAANSW is committed to providing exceptional customer service. We endeavour to make sure that any online payments are acknowledged and processed within 5 business days.

9. Legal

This agreement shall be governed by the laws of the State of New South Wales, Australia and the parties submit to the jurisdiction of the Courts of New South Wales, Australia. If any court of competent jurisdiction finds any provision or part thereof of this agreement to be illegal, invalid or unenforceable that provision or part thereof shall be severed from this agreement and the remaining terms and provisions of this agreement shall remain in force and constitute the agreement between us. These Conditions of Use constitute the entire agreement between us and you with respect to the use of the Service. The failure by us to enforce any right or provision of this agreement will not constitute a waiver of the right or provision.

10. Disclaimer of Warranty and Limitation of Liability

This statement is not intended to exclude or limit any rights which you may have under the Commonwealth Trade Practices Act or equivalent State Laws. To the extent permitted by law, the Service and all products and services provided by us are provided "as is" with no warranties whatsoever and all express, implied and statutory warranties including the warranties of merchantability and fitness for a particular purpose are expressly disclaimed. Your accessing or use of the Service is at your own risk. The Service is not warranted to be error free or uninterrupted. CAANSW disclaim any warranties for the security, reliability, timeliness and performance of the Service. Neither CAANSW nor any other person involved in the creation, provision or maintenance of the Service shall be responsible for interruption of the Service, linkage to any third party sites, damage to your computer, damage to other property or loss of data resulting from your access to or use of this Service. In the event of any loss or damage caused by us, our affiliates, agents or employees even where due to negligence or other fault or if unauthorised access is gained or misuse of an image is made by any third party our liability shall be limited, at our option, to refunding of any monies paid by you to us. This is your exclusive remedy for any loss or damage. Except as expressly provided in the immediately preceding paragraph to the fullest extent allowed by the law neither CAANSW, nor any other person involved in the creation, provision or maintenance of the Service, shall be liable for any direct, indirect, special, incidental or consequential damages arising out of your access to or use of this Service.